

Winnepesaukee Equipment Rentals LLC — Rental Terms & Conditions

Effective 2026

Rental Requirements

All rentals require: a local job site address, phone number, and valid email address. A major credit card is required for payment and security. If a major credit card cannot be provided, a debit card will be accepted. All rentals must be paid in full in advance. We reserve the right to charge the card on file for any fees, damages, or additional charges incurred during your rental period.

Insurance

Proof of insurance is recommended for all rentals. Insurance rates vary based on equipment type, size, and rental term. For larger equipment, a valid insurance binder is required. If a binder cannot be provided, a 10% insurance fee will be applied to the rental rate. The customer is responsible for a \$2,500 deductible in the event of damage.

Damage Policy

Customers must notify Winnepesaukee Equipment Rentals immediately of any damage to equipment. Failure to report damage may result in additional liability for subsequent damages. Customer will be billed retail cost of parts plus posted mobile service and/or in-shop labor rates to return equipment to pre-rental condition.

A damage waiver is available for 10% of the rental rate unless a valid certificate of insurance is on file. With damage waiver:

Deductible is \$1,000 for equipment valued under \$25,000

Deductible is \$2,500 for equipment valued over \$25,000

Upon report of damage, a \$1,000 deposit will be authorized on the customer's card pending final repair billing. Track derailments will be billed at a flat rate of \$200 per occurrence.

Rental Period

Rentals are billed for time out, not time used. No credits or extensions will be given for inclement weather. Please plan accordingly. Rates are subject to change.

1-Day Rate: 24-hour period, up to 8 meter hours

Weekend Rate: Saturday & Sunday, up to 16 meter hours

Weekly Rate: 5-day/7-day period, up to 40 meter hours

Monthly Rate: 28-day period, up to 176 meter hours

Additional hours will be prorated and billed accordingly.

Payment & Late Fees

Payment is due prior to equipment release. If payment is not received within 5 days of the rental start date, a late fee equal to 20% of the rental price will be assessed.

Cleaning Fee

Equipment must be returned in reasonably clean condition. Excessive dirt or mud in tracks/undercarriage, debris in cab, spills, or other excessive conditions will result in a \$75 cleaning fee.

Fuel

Fuel is not included unless otherwise stated. Equipment is provided full and must be returned full with clean, correct fuel. If returned under-fueled, customers will be charged for fuel plus service. Use of incorrect or contaminated fuel will result in charges for filter replacement, system service, or engine repair/replacement at retail cost plus labor.

Delivery

Delivery is available for all equipment at additional cost. Rates are based on equipment size, weight, and delivery location. Oversized equipment may require third-party transport. Contact us for a delivery quote.

Customer Pickup

Equipment may be picked up at our facility. Customers must provide a properly rated hitch, trailer, braking system, and DOT-approved securement for the equipment. Winnipесаaukee Equipment Rentals LLC reserves the right to refuse release if towing/hauling equipment is deemed unsafe or inadequate.

Equipment Breakdowns

Notify our office immediately of any mechanical issues. Failure to report issues voids eligibility for downtime credit. We maintain our fleet to high standards and will troubleshoot by phone when possible. On-site service or replacement equipment will be provided as needed to minimize jobsite delays.

Rental Extensions

To extend a rental, contact us as soon as possible. Extensions are subject to equipment availability. No discounts or extensions are provided due to weather conditions.

Cancellation Policy

Reservations may be rescheduled with a minimum of 48 hours' notice. When equipment is reserved, it is removed from inventory and unavailable to other customers. We appreciate timely notice of cancellations.